

October 21, 2026

Writer's Direct Contact
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5055 North 12th Street, Suite 100
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Mr. Mills and Mr. Woods,

This letter serves as a formal notice that your client, Mr. Charles Kellam, is not authorized to enter or remain at the Nordstrom Store or eBar located at the Scottsdale Fashion Square Mall, or any other Nordstrom store or eBar for that matter.

Mr. Kellam has repeatedly brought his dog unleashed into the Store and eBar, despite being told numerous times that the dog must be on a leash. When the Store Manager made such a request on March 21, 2026, Mr. Kellam became irate and verbally berated her, screaming profanities and insults at her. During that incident, Mr. Kellam also filmed the Store Manager without her permission and posted it online as part of a video that revealed her full name and job title. Other Nordstrom Store employees have similarly reported Mr. Kellam filming them at the Store without consent, including filming himself while approaching female employees. The Store has also received complaints of Mr. Kellam verbally berating and insulting other customers for asking Mr. Kellam to leash his dog around small children. Mr. Kellam's behavior is unacceptable.

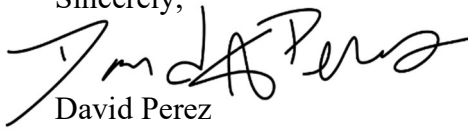
I had previously notified you on September 10, 2026, that Mr. Kellam was not to enter any Nordstrom store. Despite that clear instruction, Mr. Kellam visited the Store and eBar with his dog again on October 17, 2026. And, once again, he took his dog off leash while at the eBar, prompting Nordstrom's Asset Protection Manager to request that he leash his dog. Mr. Kellam's recurrent failure to comply with store policy, and his failure to treat store employees with respect, is unacceptable.

MORRISON FOERSTER

Robert T. Mills
Sean A. Woods
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Please instruct your client that he should not enter any Nordstrom Store or eBar anywhere, and that any such unauthorized presence in Nordstrom's Store or eBar property will be considered trespassing and may result in legal action, including a call to law enforcement.

Sincerely,

A handwritten signature in black ink, appearing to read "David Perez", written over the printed name.

David Perez
Counsel for Nordstrom