

2024 ANNUAL REPORT

THE CITY OF
COLUMBUS
ANDREW J. GINTHER, MAYOR

DEPARTMENT OF THE
INSPECTOR GENERAL



**CIVILIAN POLICE
REVIEW BOARD**



Department of Inspector General

Jacqueline Hendricks
Inspector General

Richard S. Blunt II
Deputy Inspector General

Civilian Police Review Board

Brooke M. Burns
Board Chair

Dr. Chenelle Jones
Board Vice - Chair

Department of the Inspector General - Civilian Police Review Board Joint 2024 Annual Report

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Message from the Inspector General

I am pleased to present the joint 2024 Annual Report of the City of Columbus Department of the Inspector General and Civilian Police Review Board. This report provides an overview of our mission, vision, and key processes, including complaint intakes, investigations, Board reviews, and recommendations to the Chief of Police and Department of Public Safety. This report also includes important statistics highlighting the work of both the Columbus DIG and the Board.

Since its inception in July of 2022, the Columbus DIG has remained steadfast in its commitment to serving the citizens of Columbus through conducting fair, thorough, and impartial investigations into allegations of police misconduct and excessive use of force involving the Columbus Division of Police.

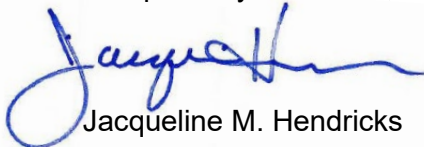
In 2024, we placed a strong emphasis on community engagement, working to educate residents about our office and gathering feedback on their experiences with law enforcement. This included hosting multiple Columbus DIG town halls and participating in various community events. Our goal is to foster a greater public awareness, clarify law enforcement authority, and provide citizens with the knowledge necessary to ensure safe and constructive interactions with officers. During our community engagements we encourage residents to comply with law enforcement during interactions and, if they believe misconduct had occurred, to file a complaint with our office for investigation. Our role is to independently investigate officer actions and determine whether misconduct occurred.

Additionally, we continue to assess Division policies based on citizen complaints, using this feedback to advocate for changes that improve interactions between law enforcement and the community. When investigations confirm misconduct, we provide supporting evidence and recommend appropriate disciplinary actions.

To manage the growing number of complaints, we have expanded our team with additional investigators and a complaint intake specialist, improving our ability to efficiently review 1,741 complaints and conduct 264 investigations in 2024.

I am proud of our office's dedication to transparency and accountability in policing for the City of Columbus. Thank you for taking the time to read this report, we appreciate your support as we work together to build trust, transparency, and accountability in law enforcement. I am eternally grateful to serve the City of Columbus and its citizens.

Respectfully submitted,



Jacqueline M. Hendricks



Jacqueline M. Hendricks
Inspector General

Message from the Civilian Police Review Board Chair

Greetings Citizens of Columbus,

It has been my privilege to serve on the Columbus Police Civilian Review Board since its inception in 2021 and to serve as its current Chair. Over the past year, the Board has taken seriously its duty to provide community oversight of the Columbus Division of Police (Division), working in close partnership with the Department of the Inspector General.

During this time, the Board reviewed 241 cases involving 428 allegations of police misconduct. The Board issued multiple recommendations to the Division and Department of Public Safety to strengthen accountability, care, and community trust. We appreciate Chief Bryant and her leadership team for addressing many of these recommendations, including two highlighted below:

Additional Body-Worn Cameras (BWC): After several complaints lacked BWC evidence, the Board recommended policy changes to the Division requiring special duty officers to use BWCs. Chief Bryant and her team secured funding for 200 additional BWCs, which are now available citywide, including for officers working special duty shifts.

Expanded Training on Implicit Bias and Cultural Competency: The Board recommended incorporating modules on implicit bias and cultural competency into training, including on use of force and de-escalation, to ensure community members from diverse backgrounds feel safe during encounters with law enforcement and reduce instances of harm. In response, the Division's Professional Standards Bureau instructed the Training Bureau to revise its Standard Operating Procedures, ensuring the Board's recommendations are integrated into training where appropriate.

These examples illustrate the Board's dedication to ensuring the concerns of Columbus residents are addressed and to make policing more transparent and accountable. Looking ahead, we aim to bring about positive, sustained changes in community policing and to further strengthen trust between residents and law enforcement.

We also recognize the importance of openness in our own processes. In the coming year, we plan to hold more community outreach sessions, giving residents easier access to voice concerns and provide feedback on the Board's work. Additionally, we will explore the development of a public-facing database that allows citizens to track the status of their cases in real time.

Thank you for your continued support and civic engagement, whether through community sessions, town halls, or interest in joining the Board. We look forward to serving you in 2025.

Sincerely,



Brooke M. Burns
Chair, Columbus Police Civilian Review Board

The Department of the Inspector General

I. Introduction, History, Mission, and Vision

A. Introduction

The Columbus Department of the Inspector General (Columbus DIG) is an independent investigatory agency created to uphold the highest standards of integrity, accountability, and transparency within the Columbus Division of Police (Division, Division of Police, or CPD)). Established in 2020 alongside the Civilian Police Review Board (CPRB or Board) through a historic public mandate, the Columbus DIG was formed to respond to widespread community calls for reforms in policing, increased accountability, and greater oversight. Empowered by the support of Columbus voters, the Columbus DIG ensures that sworn personnel in the Division of Police adhere to constitutional principles, comply with City and Division policies and procedures, and remain accountable under all applicable laws.

Guided by a commitment to impartiality and fairness, the Columbus DIG receives, reviews, and investigates complaints alleging misconduct or excessive use of force by sworn personnel—whether those complaints are filed by members of the public or initiated by the CPRB. This process operates independently of both the Division of Police and the Department of Public Safety, reinforcing the Columbus DIG’s integrity and impartiality. Once investigations are complete, the Columbus DIG submits its findings and recommendations to the CPRB for review. Ultimately, this collaborative effort helps foster trust between law enforcement and the community, ensuring that those entrusted with public safety remain transparent and responsive to the people they serve.

This annual report details the Columbus DIG’s ongoing efforts in fulfilling its mandate. It highlights the department’s investigative processes, key achievements, and the ways in which the Columbus DIG supports systemic accountability and oversight of policing practices in Columbus. Through diligence, professionalism, and unwavering independence, the Columbus DIG stands as an essential pillar of reform, working in tandem with the CPRB to advance just and equitable policing throughout the city.

B. History

During the summer of 2020, nationwide demonstrations against historic, systemic racism and controversial policing brought heightened attention to issues of police accountability. Columbus was no exception, as thousands of residents took to the streets demanding more transparent and equitable law enforcement practices. In response, Mayor Andrew Ginther and the Columbus City Council proposed a series of reforms aimed at improving oversight and accountability within the Columbus Division of Police. Among these reforms was the creation of both the Civilian Police Review Board and the Columbus Department of the Inspector General, a proposal that received overwhelming support from Columbus voters in November 2020.

The Columbus DIG was thus established as an independent investigatory agency tasked

with examining allegations of misconduct or excessive use of force by sworn personnel. Working alongside the CPRB, which provides civilian oversight and reviews DIG investigations, these two entities work in tandem to foster unbiased accountability, ensure compliance with policies and laws, and strengthen trust between law enforcement and the community.

C. Mission

The Columbus Department of the Inspector General is dedicated to fostering trust and transparency between the Columbus community and its Division of Police. Through thorough, impartial investigations into allegations of misconduct and excessive use of force by sworn personnel, the Columbus DIG upholds the highest standards of fairness and integrity. When the evidence supports it, the DIG makes recommendations designed to ensure accountability, thereby restoring, building, and maintaining the public's confidence in the Columbus Division of Police.

D. Vision

The Columbus Department of the Inspector General aspires to be recognized nationwide as a model agency for effective police oversight and accountability. By conducting honest, impartial investigations and enforcing the highest standards of professionalism and equity within the Columbus Division of Police, the Columbus DIG seeks to strengthen community trust and enhance the relationship between residents and law enforcement. Through this commitment, the Columbus DIG aims to lead the way in shaping just, transparent, and community-centered policing.

II. Complaint Management, Tracking, and Evaluation

The Columbus DIG utilizes Matrix Investigator, a case management system (CMS), to enter and track complaints received. The system will record documents and information related to complaints and investigations.

A. Tracking and Processing Complaints

All complaints received by Columbus DIG, including complaints initiated by the CPRB and the Columbus DIG, shall be entered into the Case Management System. The CMS will automatically generate and assign each complaint a unique complaint number for tracking purposes.

Voicemails received are to be added to each case as an attachment. If a complaint is taken live over the phone, personnel shall record the phone call unless the complainant declines to have the call recorded. Each call shall be reduced to writing and added to the citizen's complaint in the CMS. Additionally, any follow up calls made by Columbus DIG personnel shall be recorded and attached to the complaint.

Note: Complaints received during regular business hours will be entered into the CMS the date received; however, complaints received within 30 minutes of the close of business may be entered the following business day. All complaints received outside of regular business hours will be entered into the CMS the next business day.

B. Evaluation of Complaints

The initial evaluation process of all complaints will be handled administratively by the Inspector General, the Deputy Inspector General, and/ or designated member(s) of staff. The decision on whether to open an investigation will be based on the information provided in the complaint, by the complainant, and the following:

- The complaint is received by the Columbus DIG in writing or reduced to writing within ninety (90) days after the date of the alleged event giving rise to the complaint.
- The alleged incident involves misconduct and/ or excessive use of force by a sworn member of the CPD and is not criminal in nature (§235.05).
- The Complainant has standing to make a complaint.

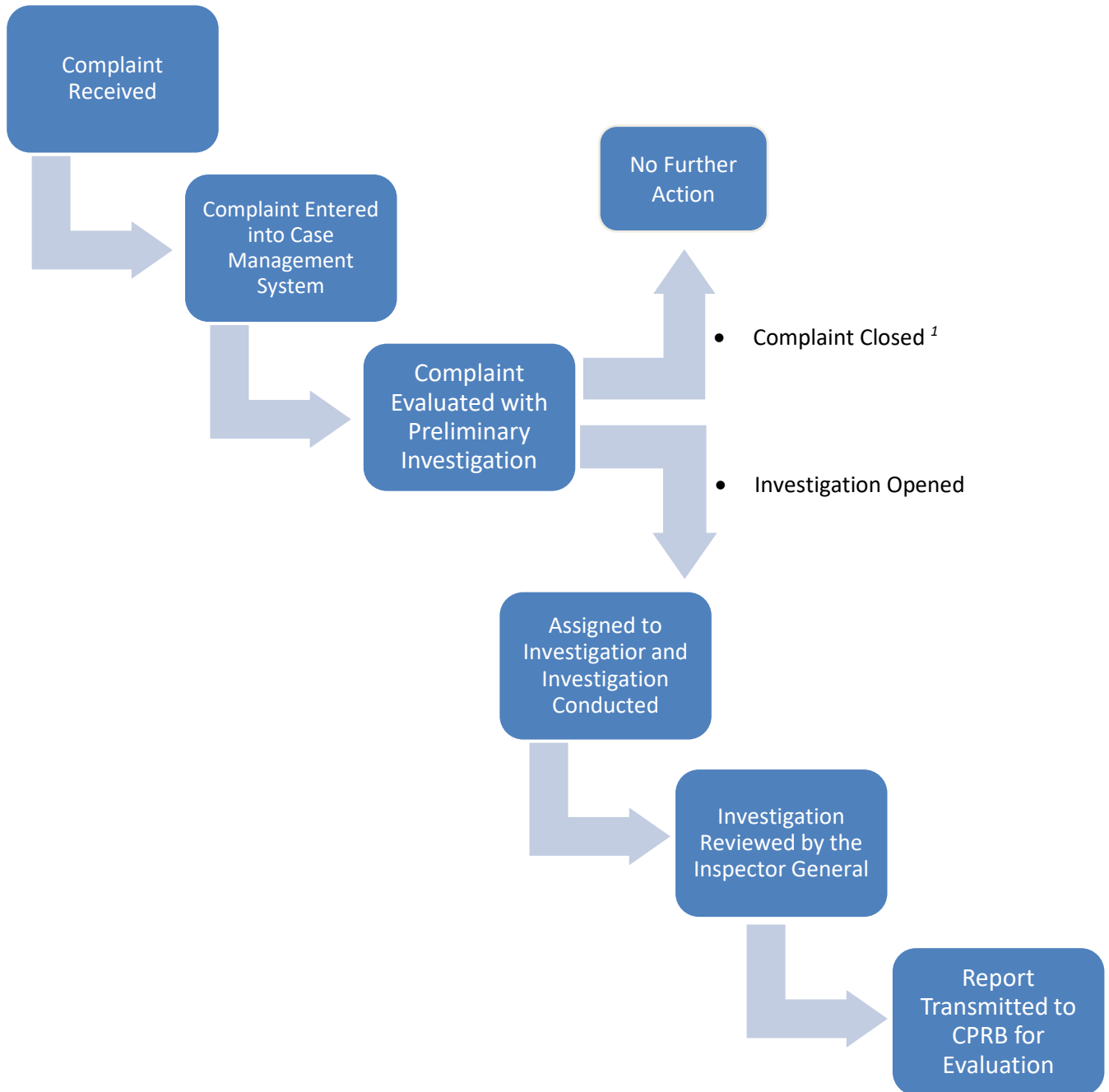
An alleged victim, an alleged victim's parent, legal guardian or custodian or any individual having personal knowledge of the alleged officer misconduct and/ or excessive use of force shall have standing to file a complaint with the Columbus DIG. Personal knowledge shall mean direct eye or ear witness to an incident involving alleged officer misconduct and/ or excessive use of force. When an anonymous complaint is made against a sworn member of the CPD and no corroborative evidence is obtained from the information that either accompanies the complaint or that is reasonably obtainable from information provided in the complaint, the complaint shall be classified as not investigated and closed.

All complaints containing perceived criminal conduct shall be immediately forwarded to the appropriate law enforcement agency pending determination to investigate criminal activity.

C. Complaints Opened into an Investigation

Once the complaint has been reviewed, evaluated for standing, and approved by the Inspector General, Deputy Inspector General, and/ or designated member(s) of staff, a case will be opened into an investigation of the allegation. The case will then be assigned to an Investigator to investigate the allegation(s) to the fullest extent possible.

D. DIG Complaint Review Process



¹ Complaints can be closed due to multiple reasons, including insufficient information to proceed with an investigation, no police misconduct found, no jurisdiction, exceeded 90 days from incident, etc.

III. Inspector General Staff

A. The Columbus DIG office is comprised of the following staff:

- Inspector General (1)
- Deputy Inspector General (1)
- Executive Assistant to the Columbus DIG (1 Vacant)
- Executive Assistant to the Civilian Police Review Board (1)
- Community Relations Coordinator (1)
- Inspector General Investigator Supervisors (2)
- Inspector General Investigators (8)
- Inspector General Intake Specialist (1 Filled, 1 Vacant)
- Management Analyst II (1)

B. Trainings

- Association of Inspector Generals
 - Certified Inspector Generals
 - Certified Inspector General Investigators
 - Conferences
- National Association for Civilian Oversight of Law Enforcement Conference
- ABC's of Policing
- DIG/ CPRB Charter and City Code Review
- Axon (Body Worn Camera)
- Criminal Investigations and 4th Amendment Search and Seizure
- CPD Gang Enforcement Unit Training
- CJIS Certification
- ECC (V15 and CAD Training)
- FOP Collective Bargaining Agreement
- City Attorney Office's False Complaints Training
- Interview Training
- Implicit Bias
- Policenet Training
- Power DMS
- REID Training
- Ohio Ethics Commission - Government Ethics
- Report Writing
- Ohio Attorney General/ City Attorney - Public Records and Open Meetings Act
- Ohio Auditor of State's - Fraud Reporting Training
- Department of Neighborhood's Best Practices Forum and Training
- Ohio State Highway Patrol's Ohio Alerts Symposium
- Matrix

IV. Community Outreach and Engagement

A. Social Media

- Instagram: 170 Followers
- X (formerly Twitter): 102 Followers

- Facebook: 15 Followers
- LinkedIn: 214 Followers

B. Completed Community Events

- 15-Jan-24 MLK Breakfast and March
- 15-Feb-24 A Call to Men
- 22-Mar-24 Keep Columbus Beautiful Community Clean Up
- 06-Apr-24 Columbus Job Fair
- 16-Apr-24 'I Can't Breathe' - Community Conversation
- 24-Apr-24 Office of Violence Prevention Event
- 25-Apr-24 Rise Up Columbus – North Linden
- 16-May-24 Rise Up Columbus – South Central Hilltop.
- 23-May-24 Columbus Asian Festival – Near East Side
- 06-Jun-24 Rise Up Columbus – Walnut Heights
- 08-Jun-24 Proud Dad Cookout – North Central
- 27-Jun-24 Rise Up Columbus – Hungarian Village / Reeb-Hosack
- 18-Jul-24 National Real Men Real Talk Summit
- 18-Jul-24 Rise Up Columbus – North Linden
- 01-Aug-24 Jazz in the Park
- 08-Aug-24 Jazz in the Park
- 10-Aug-24 African American Male Wellness Walk
- 15-Aug-24 Rise Up Columbus – Downtown
- 17-Aug-24 Mothers of Murdered Columbus Children
- 29-Aug-24 Rise Up Columbus – Mt. Vernon
- 14-Sep-24 Department of Neighborhoods Best Practices Conference
- 19-Sep-24 Rise Up Columbus – Holly Hill
- 24-Oct-24 Department of the Inspector General Town Hall
- 30-Oct-24 Alianza Coalition
- Dec 24 Toys 4 Tots

Civilian Police Review Board

I. Introduction, Appointment and Membership, Powers and Duties, Board Members, Processes and Recommendations

A. Introduction

In early 2018, the Columbus Community Safety Advisory Commission (Commission) was established and operated for approximately 18 months. The Commission included a diverse cross-section of the community, such as faith leaders, police officers, academics, and social workers. Its primary task was to review various aspects of the Columbus Division of Police, including recruitment, training, policies, and procedures. The Commission focused on key areas such as de-escalation, crisis intervention, implicit bias training, use of force, diversity in recruitment and retention, and officer wellness programs. Members actively engaged with the community, consulted internal and external experts, and analyzed data from multiple agencies and policing models to assess the Division's practices. Their findings highlighted the challenges faced by both law enforcement and the community. As a result of their work, the Commission developed approximately 80 recommendations, which were approved by Mayor Ginter in October 2019. Among these recommendations were the creation of a Police Civilian Review Board and an independent Department of the Inspector General.

The CPRB serves as a cornerstone of the City of Columbus' commitment to integrity, transparency and accountability in police oversight. In 2020, citizens voted to establish the CPRB and Columbus DIG. The CPRB operates as an independent, civilian-led body that reviews investigations conducted by the Columbus DIG into complaints of alleged police misconduct and excessive use of force. The Columbus DIG functions as the investigatory agency for the CPRB and is independent of both the Division and the Department of Public Safety. The CPRB provides an additional layer of community oversight by reviewing investigations into complaints of alleged police misconduct and excessive use of force, and making recommendations on case dispositions and policy changes to the Chief of Police and the Director of Public Safety.

This annual report highlights the CPRB's commitment to its oversight responsibilities. It provides an overview of the Board's operations, key accomplishments, and future recommendations. In collaboration with the Columbus DIG, the CPRB remains dedicated to fostering fair, equitable, and community-centered policing in Columbus, strengthening the relationship between residents and the officers who serve them.

B. Powers and Duties

The CPRB is responsible for receiving and initiating investigations into allegations of misconduct involving sworn members of the Division. While the Board has delegated some of these responsibilities, such as receiving complaints to the Columbus DIG, it continues to retain these powers and duties for oversight and governance.

After the Columbus DIG completes its investigation, the Board reviews the findings and offers recommendations to the Division and/ or the Director of Public Safety on how to

resolve the complaint. In situations where the evidence supports it, the Board may also recommend disciplinary action.

C. Appointment and Membership Terms

The Civilian Police Review Board is made up of eleven community members appointed by the Mayor and confirmed by City Council. When selecting members, the Mayor and Council aims to ensure the Board reflects the diversity of Columbus. They may also take into account applicants' residency in and connections to the city as well as relevant skills or experience.

Board members serve three-year terms without compensation. The initial set of members began with staggered terms to maintain continuity. After that, each appointment lasts three years. While members can serve more than one term, they cannot serve more than two consecutive terms.

D. Members of the Board

Brooke M. Burns (Board Chair) is the Managing Counsel of Youth Defense at the Ohio Public Defender (OPD), where she has worked since 2006. Over the course of her legal career, she has represented hundreds of children and teenagers in Ohio's juvenile and criminal courts and successfully litigated six cases before the Supreme Court of Ohio, significantly strengthening due process protections for youth statewide. In her current role at OPD, Brooke focuses on policy reform, partnering with youth justice advocates, nonprofit organizations, educational institutions, and state agencies to enhance access to justice, improve conditions of confinement, and address racial and ethnic disparities within the juvenile legal system.

Beyond her work at OPD, Brooke serves on various committees and boards, including the Governor's Council on Juvenile Justice, the Ohio Criminal Sentencing Commission, Ohio's JDAI State Leadership Committee, the Columbus Community Safety Advisory Commission, and the Lower Lights Christian Health Center Board. She also chairs the Columbus Police Civilian Review Board. Dedicated to advancing the broader youth defender community, Brooke is a member of the Gault Center's National Advisory Board and a Co-Director of its Great Lakes Regional Advisory Board. Additionally, she is an adjunct professor of Juvenile Law at Capital University School of Law. Brooke and her husband, Matthew, reside in Columbus's historic Near East Side, where they are raising their three children.

Dr. Chenelle Jones (Vice Chair) is the Chair of Public Safety Programs and Director of the Center for Public Safety and Cybersecurity Education at Franklin University. She has led impactful initiatives, including the 2020 Columbus Black Women's March and a 192-hour Community Immersion Training for new Columbus police officers, and serves as National Director of Research for the Teen and Police Service (TAPS) Academy, an international program aimed at reducing social distance between youth and the police.

Dr. Jones' work led her to establish Jones Advantage, LLC, which provides research and training on diversity, equity, and inclusion. She currently serves on the Columbus Civilian Police Review Board as Vice Chair and has received numerous accolades, including recognition from Columbus CEO's Future 50 and Columbus Business First's 40 Under 40.

Dr. James Ford has operated a private general dental practice in Downtown Columbus for 30 years. He also served as a Clinical Assistant Professor/Attending Medical Staff at The Ohio State University Wexner Medical Center for 25 years. Beyond his clinical work, Dr. Ford has actively engaged in board service for numerous organizations, focusing on local theater and the arts, the downtown residential and business community, human rights, senior citizen advocacy, healthcare access for older adults and patients with special needs, and the LGBTQ community. Dr. Ford is currently enrolled in the credentialing curriculum to become a Certified Practitioner of Oversight and has served on the Board since 2023.

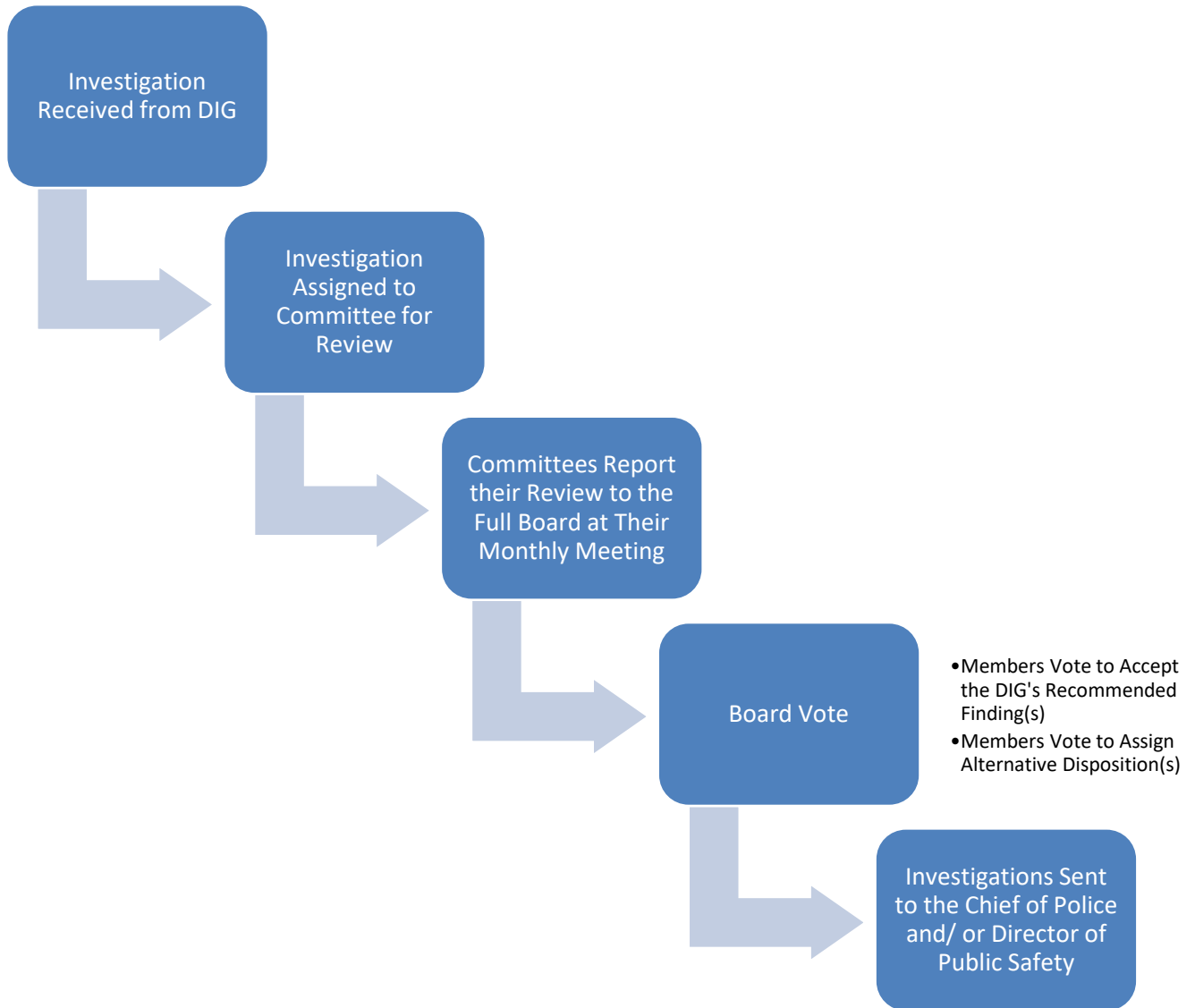
Crystal R. Jackson is the Assistant Director of the Office of Safety and Security for Columbus City Schools. With over 30 years of experience in criminal justice—including roles within Columbus City Schools and the Franklin County Common Pleas Court—she has developed extensive expertise in fostering collaboration among educational institutions and community partners to enhance public safety across the City of Columbus. In June 2024, Crystal joined the Civilian Police Review Board, where she is dedicated to conducting thorough case reviews and providing fair, fact-based recommendations. Her longstanding commitment to accountability and transparency reflects her broader mission to contribute meaningfully to the well-being of the community.

Pastor Rich Nathan is the Founding Pastor of Vineyard Columbus, a large multi-ethnic, multi-site church in Central Ohio, where he has served for 38 years. Prior to his pastoral work, Pastor Nathan taught business law as an Assistant Professor at The Ohio State University for five years. He holds a Juris Doctor degree with honors from The Ohio State University Moritz College of Law and earned his BA from Case Western Reserve University, graduating Phi Beta Kappa. Pastor Nathan joined the Board in 2021 and played an integral role in establishing its policies and procedures. His extensive experience in leadership and education underscores his commitment to fostering inclusive, community-centered engagement.

Kyle Strickland is an attorney and the Director of Strategic Engagement at the Ohio Progressive Collaborative, where he leads initiatives to build community power, strengthen grassroots leadership, and drive policy change across the state. He also directs My Brother's Keeper Ohio, a statewide network focused on providing educational and community opportunities for youth. Strickland earned his BA in Political Science from The Ohio State University and obtained his law degree from Harvard Law School, where he served as student body president. He joined the Board in 2021 and was reappointed for a second term in 2023, underscoring his continued commitment to public service and community engagement.

Mary Younger is the current Complaint Liaison for the City of Bexley, guiding individuals through the law enforcement complaint process. A dedicated legal professional, she spent 36 years with the Franklin County Public Defender's Office—initially in the Municipal Court Unit, and eventually devoting most of her career to the Common Pleas Unit, where she advised clients on the legal and practical implications of court proceedings, including trial appearances, revocation hearings, and judicial release hearings. Mary holds a Juris Doctor from Capital University and a BS from The Ohio State University. She has served on the Board since 2021, contributing significantly to its establishment and the development of its policies and procedures. Mary resides in German Village and she enjoys spending time with her son and three grandchildren.

E. CPRB Investigation Review Process



F. CPRB Meeting Information

Civilian Police Review Board Meetings are generally held on the first Tuesday of every month from 2:00 – 5:00 pm at the Michael B. Coleman Government Center Hearing Room.

Michael B Coleman Government Center
111 North Front Street, 2nd Floor Hearing Room
Columbus, OH 43215

Please note: Civilian Police Review Board meeting dates, times, and locations may change as needed. For the most up-to-date CPRB meeting information, please visit the CPRB website at Columbus.Gov/CivilianPoliceReviewBoard or contact the CPRB via email at CivilianReviewBoard@Columbus.gov.

Additionally, CPRB meetings are streamed live on YouTube, and recordings of past meetings are also available for viewing.

G. CPRB Summary of Recommendations

- The Board unanimously recommended a review and change to the Division's policy requiring officers working special duty to wear body-worn cameras.
- Each training module within the Division should be integrated with the impact of implicit and/or explicit bias, including racism, and strategies for officers to use in recognizing and mitigating their own biases and require continuing education in this area following the academy. Integrated into each training module should also be the impact of cultural competence and strategies for officers to ensure the equitable treatment of persons regardless of background. Furthermore, the Board encourages the Columbus Division of Police to make significant efforts in high-profile situations to thoroughly and thoughtfully explain the context and situation to members of the public.
- The Board recommended a review and change to the Division's policy as it relates to their notification of families/ next of kin once the Division has been notified by the coroner's office about a deceased person who is part of an investigation by the Division.
- The Board recommended a review of the Division's policy as it relates to officers repeating profanity statements made by the public, as it may reflect poorly on the Division.
- The Board expressed concern about effectively communicating information through a family member. It was also noted that the policy's leniency, allowing untrained bystanders, particularly children, to act as interpreters in situations involving law enforcement or legal matters, is problematic. The subcommittee did not believe the exigent circumstances were there to justify not having an interpreter.
- The Board recommended changing the Division's directive to make the request for an interpreter a rebuttable presumption, meaning an interpreter shall be provided when requested by the individual or a dispatcher. The police would only override this if they determine the individual clearly understands or refuses the interpreter. Currently, the police must establish the need for an interpreter. The proposal is to reverse this approach, providing an interpreter unless the individual declines or is deemed not to need one.
- The Board recommended the Chain of Command have a discussion about their use of force policy in cases of minor misdemeanors, and when a resident is not observed violating or committing a crime. If a citizen isn't observed breaking any laws, they should be able to flee and not be ordered to stop.
- The Board recommended the Division receive training on how to properly distinguish between the most common court documents that they may encounter while on patrol.

Citizen Complaint Statistics:

I. Summary

In 2024, the Columbus DIG received 1,741 citizen complaints, which is a slight decrease from the prior year. The vast majority of complaints were received through the DIG Hotline, as has been the case since the Columbus DIG began accepting complaints, followed by email referral and the DIG Website. Of the 1,741 complaints received, 83.8% were closed at the intake level (1,469), primarily due to the complaint needing referral to another agency (436), followed by insufficient information to proceed (363) and no police misconduct was found during the preliminary investigation (303). Of the remaining complaints, 269 were opened into investigation, which includes 12 cases placed on administrative hold.

246 Investigations were completed and 637 allegations. were investigated by the Columbus DIG in 2024. The greatest share of allegations involved 'Actions Taken/ Not Taken' (261), followed by 'Rude, Discourteous, and/or Profanity' and 'Force', both with 76 allegations each.

Of the 637 allegations investigated, 63% (402) were determined to be 'Unfounded', while 15.4% (98) were 'Sustained' and 14.8% (94) were 'Exonerated.' The Civilian Police Review Board agreed with 99.5% of the findings while the CPD Chain of Command agreed 92.7%.

Investigation findings resulted in 323 instances of *No Further action*, 19 *Positive Corrective Action*, 14 *Documented Constructive Counseling*, 2 *Written Reprimand*, and 1 *Dismissal*. Most complaints originated from Precinct 2 (North Linden), followed by Precinct 11 (South Side) and Precinct 16 (Downtown).

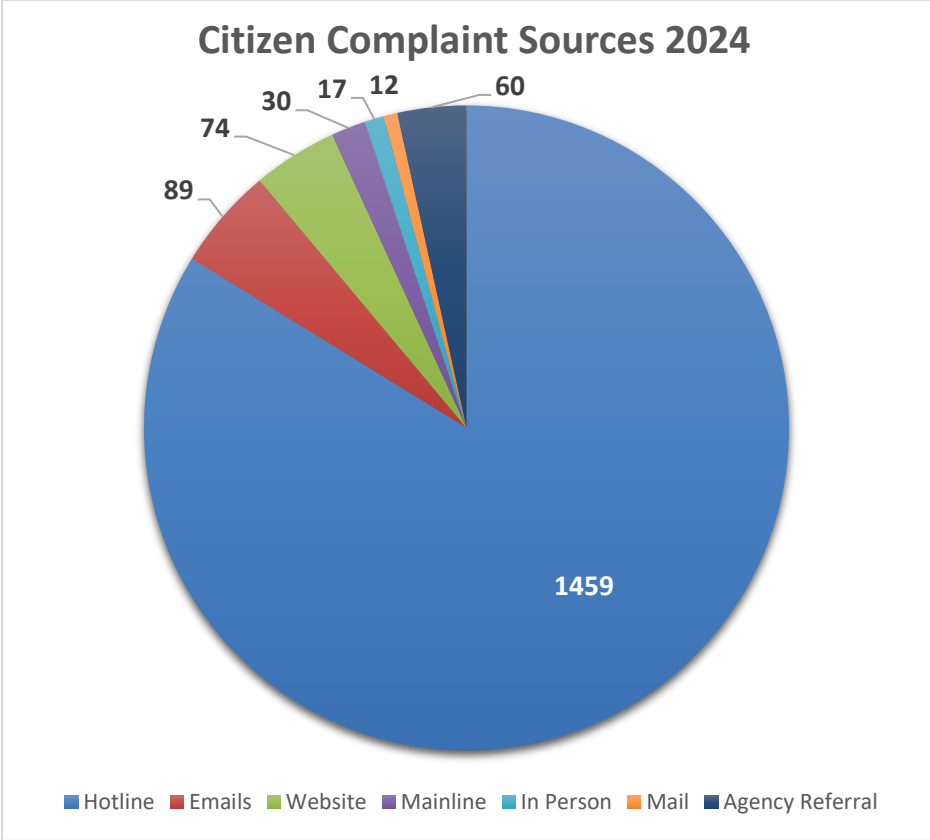
II. Statistics

A. Source of Citizen Complaints

Citizen Complaint Sources *	Number of Complaints 2024 ²	Share of Complaints 2024	Number of Complaints 2023	Share of Complaints 2023
Hotline	1,459	83.8 %	1,653	84.9 %
Email	89	5.1 %	163	8.4 %
Website (Smart Sheet)	74	4.3 %	66	3.4 %
Mainline	30	1.7 %	20	1 %
In-Person	17	1 %	19	1 %
Agency Referral	60	3.4 %	17	0.9 %
Mail	12	0.7 %	6	0.3 %
Board Initiated	0	0 %	2	0.1 %
Total	1,741	100%	1,946	100%

* Matrix Database

² Includes some complaints received in the prior calendar year and opened or closed during the year identified.



B. Breakdown of Citizen Complaints Received

Breakdown of Citizen Complaints ^{2*}	2024	2023
Closed at Intake	1,469	1,644
Opened into Investigations	269 ³	290
Pending (Information) ⁴	3	10
Admin Hold	<i>(See footnote 3)</i>	6
Total	1,741	1,946

³ Includes 12 cases that were placed on 'Administrative Hold'

⁴ Pending includes complaints in intake/ preliminary investigations from 2024 continuing into 2025

C. Breakdown of Closure Reason for Citizen Complaints at Intake Level

Complaints Closed at Intake Reason <small>Error! Bookmark not defined.*</small>	2024	2023
Insufficient Information to Proceed with Investigation ⁵	363	506
Preliminary Investigation Found No Police Misconduct	303	366
No Jurisdiction	137	278
Anonymous/No corroborating evidence	6	4
Exceeded 90 Days from Incident	79	61
Information Only ⁶	21	100
Referred to Another Agency	436	200
Withdrawn	99	34
Administrative Closure	4	N/A
Other	21	95
Total	1,469	1,644

D. Citizen Complaints Opened into Investigations

Complaints Opened into Investigations *	2024	2023
Active Investigations (as of Dec. 31 st)	23	31
Completed Investigations ⁷	246	253
Administrative Holds Cases (as of Dec. 31 st) ⁸	21	6
Total	290	290

⁵ Complaints closed because the complainant did not provide sufficient information to investigate their complaint. This may include invalid contact information provided, multiple unsuccessful contact attempts by the DIG, etc.

⁶ 'Information Only' includes requests for information about an agency, department, or to share a compliment or opinion about an officer, CPD, or city department.

⁷ 'Completed Investigations' is based on the year the investigation was completed, which include complaints received the prior calendar year and completed in the following calendar year.

⁸ Includes all Admin Hold cases that are active, which includes cases from prior years.

E. Monthly Complaints Received and Investigations Opened and Completed ^{7*}

Month 2024	Complaints Received 2024	Investigations Opened 2024	Investigations Completed 2024
January	151	19	16
February	166	22	17
March	171	18	22
April	181	27	21
May	168	27	19
June	140	19	29
July	151	19	21
August	154	26	14
September	145	21	23
October	147	31	18
November	79	19	24
December	88	21	22
Total	1,741	269	246

Month 2023	Complaints Received 2023	Investigations Opened 2023	Investigations Completed 2023
January	87	20	20
February	120	34	21
March	175	37	25
April	146	29	33
May	177	22	16
June	181	30	19
July	213	14	20
August	192	17	36
September	192	24	30
October	172	25	19
November	161	15	18
December	130	23	32
Total	1,946	290	288

F. Allegations Breakdown ⁹

Categories of Allegations [†]	2024	2023
Actions Taken/ Not Taken	216	360
Rude, Discourteous, and/or Profanity	76	123
Force	76	118
Unbecoming Conduct ¹⁰	6	49
Search/ Seizure	36	44
Violation of Police Rules, Orders, etc.	51	26
Refuse Name and/or Badge Number	12	20
Discriminatory Actions	13	18
Missing or Damaged Property	1	17
Threats or Harassment	23	15
Operation of Vehicle	17	14
Handling of Property	22	13
Handling of Prisoner	5	0
Use of Authority or Position	4	10
Investigative Actions – Criminal	13	11
Display/ Use of Firearms	19	10
Investigative Actions – Accident	8	9
Racial Profiling	4	7
Violation of City Work Rules	6	6
BWC Usage	7	5
Untruthfulness	1	0
Arrest	10	1
Other	11 ¹¹	5 ¹²
Total	637	881

Average of 2.6 allegations per case in 2024, and 3 allegations per case in 2023.

G. Investigation Disposition per Allegation

DIG Investigation Disposition per Allegation [†]	2024	2023
Exonerated	94	261
Sustained	98	80
Unfounded	402	507
Not Sustained/ Inconclusive	1	10
Administrative Closure	34	18
Withdrawn	8	5
Total	637	881

⁹ A single citizen complaint may include multiple allegations, and allegations are assigned per officer. The DIG may include additional allegations of misconduct or force discovered during the course of an investigation.

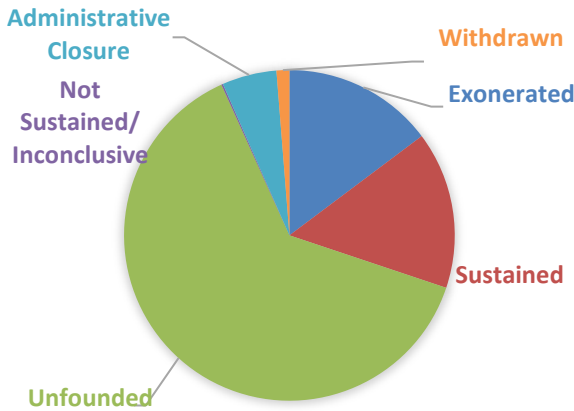
¹⁰ CPD Directive 1-01 Rules of Conduct 1.15

[†] DIG Database

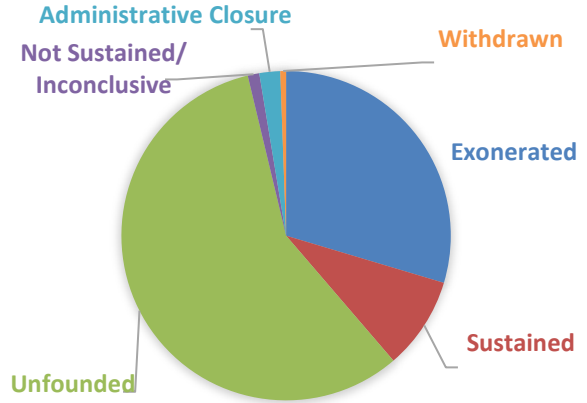
¹¹ Criminal Charge (3), Discretion (1), Use of Mace (1), Unknown (2), Other (4)

¹² Uniform (5)

DISPOSITIONS PER ALLEGATION 2024



DISPOSITIONS PER ALLEGATION 2023



H. Investigated Allegations and Disposition of Findings †

	CPRB 2024	CPD Chain of Command (COC) 2024	CPRB 2023	COC 2023
Agreed with DIG Findings (Allegations)	426	333	864	433 ¹³
Disagreed with DIG Findings (Allegations)	2	26	2	50
Total Allegations Reviewed	428 ¹⁴	359 ¹⁵	866 ¹⁴	483 ¹⁵
Percentage Agreement with DIG Findings	99.5%	92.7%	99.8%	89.6%

Outcome Disagreement Breakdown (Per Allegation) 2024 †	
DIG Sustained / COC Exonerated	6
DIG Sustained / COC Unfounded	6
DIG Sustained / COC Not Sustained	2
DIG Unfounded / COC Exonerated	4
DIG Unfounded / COC Not Sustained	1
DIG Admin Close / COC Exonerated	4
DIG Admin Close / COC Unfounded	3
Total	26

¹³ Chain of Command Allegations classified as “Canceled” were considered similar to DIG’s “Admin. Closures” for this statistic (four total).

¹⁴ Total allegations reviewed and assigned a disposition by the Civilian Police Review Board (CPRB). Of note, number is less than DIG total allegations as not all allegations have been sent to or reviewed by the CPRB.

¹⁵ Number only includes cases and allegations reviewed by CPD IAB and returned to the DIG for recording of final disposition.

I. DIG Investigation Reports Reviewed

Number of DIG Investigations Reviewed	2024	2023
Civilian Police Review Board ^{16*}	241	286
CPD Chain of Command ¹⁵	159 †	130

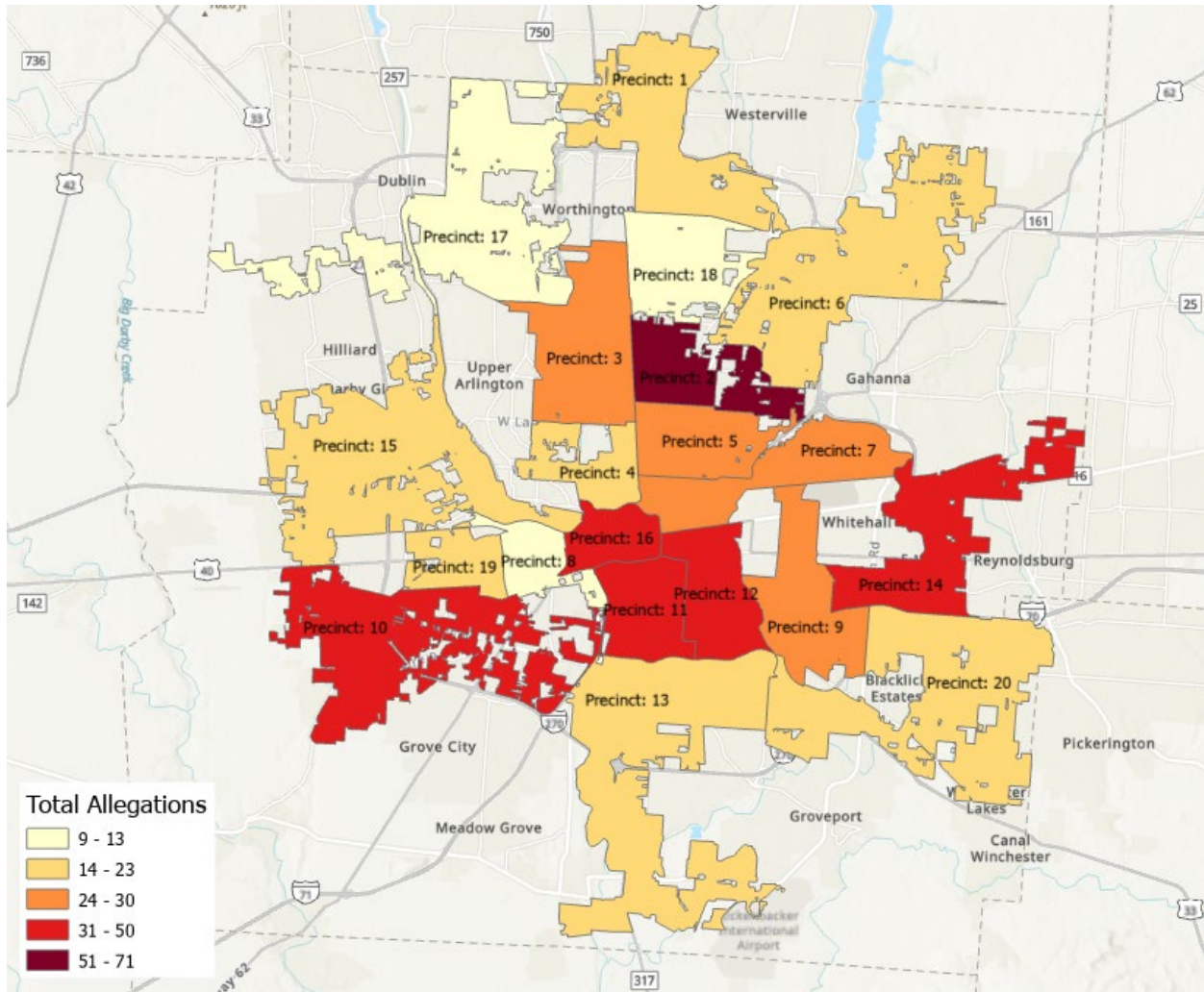
J. Chain of Command Corrective Actions per Allegation

Chain of Command Discipline ¹⁷ (Per Allegation) †	2024	2023
No Further Action	323	455
Positive Corrective Action	19	20
Documented Constructive Counseling	14	8
Written Reprimand	2	N/A
Dismissal	1	N/A
Total	359	483

¹⁶ Total cases reviewed and approved by the CPRB in calendar year noted, which includes DIG cases from prior calendar year.

¹⁷ Corrective action as indicated by CPD Chain of Command on investigation report reviews returned to the DIG.

K. Precincts of Occurrence



Precinct	Number of Allegations 2024
1	16
2	71
3	30
4	20
5	29
6	21
7	25
8	9
9	24
10	48

Precinct	Number of Allegations 2024
11	50
12	38
13	23
14	43
15	17
16	47
17	13
18	9
19	21
20	20

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CPRB Email: Civilianreviewboard@columbus.gov

CPRB Website: columbus.gov/Government/Inspector-General/Civilian-Police-Review-Board

